

Discussion of the 7th Year Report from University of Massachusetts Global

June 2024

Overview

This report provides information on the 7th year report for the University of Massachusetts Global (UMass Global).

Recommendation

This is an information/action item. Because there were no stipulations, no action is required beyond accepting the report from UMass Global.

Background

UMass Global hosted an accreditation visit from April 29 to May 2, 2023. The Committee on Accreditation (COA) granted a status of **Accreditation** to the institution at its June 2023 meeting. The full team report may be found here: [UMass 2023 Site Visit Report](#).

The COA also required UMass Global to submit a 7th year report as indicated in the [accreditation letter](#) to provide an update addressing the following:

- a. Describe how support and training is provided for supervisors, clinical coordinators, and faculty mentors as part of the transition from campus-based to online delivery models, such as tech tools and hardware, training in online supervision platform, online course design, and the learning management system (Blackboard use).
- b. Describe how program personnel are trained to take on the new responsibilities as a result of the transition.
- c. Provide an updated organizational chart and a description of the outcomes of transitions in student-facing positions including advisors, clinical coordinators, faculty mentors, and personnel in all positions to guide each candidate's attainment of program requirements.
- d. Describe how candidates have access to information and personnel to guide their attainment of program requirements.
- e. Describe how the unit ensures that all site-based supervisors are made aware of the process to support candidates who need additional assistance
- f. Describe how the Action Plan and Early Alert systems are consistently used for candidates who need additional assistance to meet competencies.
- g. Describe how site-based supervisors (cooperating teachers) are provided feedback by the program in a systematic manner about their work with candidates.

Full Report

The full 7th year report is provided at [this hyperlink](#). Below is a summary of relevant actions taken by UMass Global:

Summary of Actions taken by UMass Global

UMass Global has prepared a 7th year report outlining the actions taken to address the areas identified by the accreditation site visit team. At the time of the site visit, UMass Global was transitioning from offering campus-based courses to a fully online program. The areas for follow up addressed this shift.

UMass Global has a centralized approach to training and support. Meetings are conducted synchronously and asynchronously. A continuous model of training and support has been established by the institution for candidates, university supervisors, and mentors. The candidate support system has been redefined and articulated for all participants in the program. In addition, there are mechanisms in place for feedback, so that the program and institution may make necessary modifications. The detailed information addressing all areas can be found in the [7th year report](#).