



# **ADS: Institution Training Guide**

**Accreditation Data System** 

September 15, 2017



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# **1** OVERVIEW

The Accreditation Data System (ADS) maintains institutional annual reports submitted to the California Commission on Teacher Credentialing (CTC). This guide covers:

- Signing into the ADS
- Viewing and verifying institution data
- Building a Report Set that reflects how authorized programs are delivered to candidates
- Completing the reports by answering the required questions
- Submitting the complete Report Set

The process is as follows:



# **1.1 ROLES**

Specific functions in the ADS depend on the user's role. There are four possible roles for an institution user: Faculty/Staff, Unit Head, Program Delegate, and Security Delegate. The following roles perform the functions outlined in this guide:

		Ro	ole	
	Faculty/ Staff	Unit Head	Program Delegate	Security Delegate
Permissions			20.080.00	20.08000
Create an Annual Report questionnaire	٧	٧	٧	V
Complete Annual Report questionnaire	٧	٧	٧	V
Submit Annual Reports to the Unit Head	٧	٧	٧	٧
Authorize Institution users		٧		V
Verify Institution Data		٧		
Review Annual Reports		٧	٧	
Submit Annual Reports to CTC and certify their accuracy		V	V	



# **2** SIGNING IN

### **2.1 GENERAL INFORMATION**

Each institution's Unit Head or Security Delegate must grant each user access to the institution. Upon initial account creation, users will not have the proper permissions to access institution information. Institution profile(s) will be visible once the Unit Head or Security Delegate adds the user account information to the institution profile.

# **2.2 CREATE ACCOUNT**

Navigate to the ADS site by entering in the following URL in your browser:

https://edprepdata.ctc.ca.gov

1. From the sign in screen, click **Create an account**.





2. Fill out the new account form and click **Register**.

Create a ne	w account.
First Name	
Last Name	
Email	
Password	
Confirm pass	sword

3. You will receive a confirmation email. Click the "Confirmation link" to confirm your email address and complete your account registration.





4. You will be redirected to a confirmation screen where you can click a link to sign in to your account.



Prior to a Unit Head or Security Delegate granting your account institution access, you will see the screen shown below.

ABOUT C	ONTACT US			
WELCO	ME. SAMPLE F	ACULTY		
	,			
how All Institution				
SHOW AIT INSTITUTION	15			
			Search:	
NAME	<b>L</b> ≧ SEGMENT	†↓ ROLE	Search:	11



# 2.3 SIGN IN AFTER ACCOUNT HAS BEEN CREATED

Once you create and confirm your account, you will access the system through the sign in screen, accessible through the URL <u>https://edprepdata.ctc.ca.gov.</u>

Accreditation Annual Data System		
	Sign In	
	Email Address	
	Enter your email address	
	Password	
	Enter your password	
	Remember me	
	SIGN IN	
	I forgot my Login or password Create an account	
	CONTACT US	

### 2.4 FORGOT PASSWORD

1. From the sign in screen, click the "I forgot my Login or password" link.

Email Address	
Enter your emai	il address
Password	
Enter your pass	word
Remember me	2
:	SIGN IN
I forgot my	Login or password



2. Enter your email address and click **Submit**.



3. After submitting, check your email for information on resetting your password.

	Wed 5/17/2017 10:36 AM donotreply@ctc.ca.gov Reset Password	I
To SSAP Dev		
Intended R	ecipients: <u>facultystaff@ucsc.edu</u> Please reset your password by clicking here: <u>link</u>	ļ

4. To reset your password, enter the information required and click the **Reset** button.

Reset your	
password	
Email	
Password	
Confirm password	
RESET	



# **3** NAVIGATION

Navigate to the ADS site by entering in the following URL in your browser: <u>https://edprepdata.ctc.ca.gov</u>

Once you sign in, institutions with which you are affiliated will show on the home page.

Use the top navigation bar to find other pages within the ADS. To navigate to the reporting area for annual reports, click the name of the institution.

Most users will only see one institution on the home page, however, if you are on a site visit team, you may see two or more institutions listed.

ABOUT CONTACT US REPOR	TING - NEW ME	SSAGES					Decou
WELCOME, SAM	IPLE FA	CULTY					
,							
885504: This is a Message to	o all Institutions	5.					×
This is the body only the following insti	tutions should see it:	Select All					
Oherer All Institutions							
Snow All Institutions							
					Searc	h:	
NAME	Æ	SEGMENT	ţ1	ROLE	ti.	COHORT	t↓
				1. 10 1 N. 10 W.			



#### California Commission on Teacher Credentialing

From the reporting area, you may navigate to the report set page for any program your institutions offers by clicking the link in the **Report Status** column for the program. You may also navigate to the report set page by clicking the blue **Report Set** button.

ABOUT CONTACT US REPO	DRTING - NEW MESSAGES			
CALIFORNIA SA	AMPLE INSTITUTIO	N		
INSTITUTION CONTACT ACADEMIC YEA Sample Unit Head 2016-17 Role	R COHORT MANAG	E USERS EDIT INSTITUTION	Ν	
Report Set Status: Missi	ing some reports REPORT SET			
Report Set Status: Missi Required Reporting Active Programs	Ing some reports REPORT SET			
Report Set Status: Missi Required Reporting Active Programs CREDENTIAL PROGRAM	INDER ACTIVE PROGRAM STATUS	1 REPORT STATUS		11
Report Set Status: Missi Required Reporting Active Programs CREDENTIAL PROGRAM Bilingual Authorization	INDER SOME REPORT SET Not Active Programs  L PROGRAM STATUS Active	1 REPORT STATUS No Reports Crea	ited	11

California Sam	ple Institutior	ı		
INSTITUTION CONTACT Sample Unit Head Role	ACADEMIC YEAR 2016-17 COHORT Violet	DUE DATE 10/1/2017 ADD REPORT	<b>O</b> Total Reports	<ul> <li>O In Progress</li> <li>O Submitted to Unit Head</li> <li>O Submitted to CTC</li> <li>O Late</li> </ul>
				Search:
PROGRAM NAME	IE TYPE 1↓	CONTENT SUBJECT AREA	†↓ LEVEL †↓ PATHWAY	1 DELIVERY 1 ACTION 1



# **4 INSTITUTION PROFILE**

Faculty/Staff users can see most institution information; however, they do not have access to detailed

ABOUT CONTACT US REPORT	ING - NEW MESSA	GES				🕀 PROFILE	DOG
WELCOME, SAM	PLE FAC	ULTY					
Test Message to CA Sample In This is a test showing a one-way message	<b>istitution</b> to the California Samp	le Institution					\$
Show All Institutions							
					Sea	rch:	
NAME	J≞ SE	GMENT	ţ1	ROLE	ţ1	COHORT	ţ1
California Sample Institution	CS	U		Institution Staff		Violet	

contact information or security settings. Click on the institution name for additional information.

From the institution page, users can:

Manage Users	View institution contacts and roles
Edit Institution	View, but not edit, institution information
Report Set	View all of the reports for the institution
<b>Required Reporting tab</b>	View a table of all institution programs that require annual reporting
Active Programs tab	View a table of all active institution programs regardless of reporting requirement
Not Active Programs tab	View a table of all programs that are not active. Programs that are not active during any part of the fiscal/academic do not require annual reporting
Report Status	The Report Status column on the table contained in the Required Reporting tab allows a user to go to the report set page. The link text changes given the report status



These options are explored in the following sections.

ABOUT CONTACT US REPORTING -	NEW MESSAGES		🖨 Profil	E 🎝 LOGO
CALIFORNIA SAMPL         INSTITUTION CONTACT       ACADEMIC YEAR         Sample Unit Head       2016-17         Role       2016-17	COHORT Violet	RS EDI		•
Report Set Status: Missing some	e reports REPORT SET			
Report Set Status: Missing some Required Reporting Active Programs Not Active	e reports REPORT SET			
Report Set Status: Missing some Required Reporting Active Programs Not Active	Programs	11 RE	EPORT STATUS	11
Report Set Status: Missing some         Required Reporting       Active Programs       Not Active         CREDENTIAL PROGRAM         Bilingual Authorization	REPORT SET	ţ1 RE No	EPORT STATUS	11

# 4.1 MANAGE USERS

The **Manage Users** button on the institution page allows the Faculty/Staff user to see a read-only list of institution users and their roles.

Name : Sample Unit	Sample Head B	Institution						
Name . Sample Shit	read n					Search:		
IOLE	Æ	FIRST NAME	ţ1	LAST NAME	ţ1	EMAIL	ti.	ţ1
Contact Person		Sample Unit Head		Role		sampleunithead@sample.edu		
redential Analyst		Sample Faculty		Staff		SampFaculty@casample.edu		
redential Analyst		Sample Program		Delegate		SampProgramDelegate@casample.edu		
redential Analyst		Sample Security		Delegate		SampSecurityDelegate@casample.edu		
Predential Analyst		Sample Unit Head		Role		sampleunithead@sample.edu		



# 4.2 EDIT INSTITUTION

The **Edit Institution** button allows the user to see read-only information about the institution.

Institution Name	California Sample Institutio	n			
Туре	CSU			2	
Street Address	123 Sample Avenue				
City	Knox Town		State	Са	
Zip	12345	12345			
Web Address	www.CaSample.Edu				
Email Domain	@casample.edu				
	SAVE				
Back 🛞					

### 4.3 REQUIRED REPORTING TAB

The **Required Reporting** tab displays the programs for which the CTC requires reporting.

Sample Unit Head 2016-17 Role	Violet	MANAGEUS	EDIT INSTITUTION	
	sing some repor	ts REPORT SET		
auired Reporting Active Program	ns Not Active Programs			
Report Set Status: Mis Active Program CREDENTIAL PROGRAM	is Not Active Programs	GRAM STATUS	1 REPORT STATUS	11
Report Set Status: Mis aquired Reporting Active Program CREDENTIAL PROGRAM Bilingual Authorization	IS Not Active Programs	GRAM STATUS	REPORT STATUS           No Reports Created	11



# 4.4 ACTIVE PROGRAMS TAB

The **Active Programs** tab displays the institution's active programs. Not all active programs require reporting - e.g., subject matter programs.



ample Unit Head ole	2016-17	Violet	MAN	AGE USERS	EDIT IN	STITUTI	ON	
Report Set St	atus: Misong s	ome rep	OORTS REPORT SET					
quirea Reporting F	ceive Programs Not A	Active Progra	ms					
CREDENTIAL PRO	GRAM	Æ	APPROVED DATE	ţ1	END DATE	ţ1	STATUS	ţ1
Bilingual Authorizat	ion		6/16/2017				Active	
-		2021	6/12/2017				Active	

# 4.5 NOT ACTIVE PROGRAMS TAB

The **Not Active Programs** tab displays the programs that are not active for the institution.

Sample Unit Head Role	2016-17	Violet	MANAGE USERS	EDIT INSTITUTION		
Report Set Sta	atus: Missing so	ome reports RE	PORT SET			
-						
quired Reporting A	active Programs Not A	Active Programs				
equired Reporting A	ctive Programs Not A	Active Programs	†↓ END DATE	11 :	STATUS	11
crebential prog Added Authorization Blind	RAM n in Special Education De	Active Programs	t end date 1/1/2015	11 :	STATUS Expired	ti.



# 4.6 REPORT SET BUTTON

The **Report Set** button on the institution page will take the user to the report set page. The ADS will only allow reports to be submitted as a set as the CTC does not accept individual reports. With each new academic year, the report set page is cleared and the Unit Head and Faculty/Staff will create the appropriate reports for the institution.

	ACT US REPORTIN	IG ▼	NEW M	ESSAGES				🕀 PROFILE	+) LOG
REPORT	SET								
This screen plots your	completion of required	d annu	ual reportin	g					
California San	nple Institutio	on							
INSTITUTION CONTACT	ACADEMIC YEAR		DUE DAT	E		2	0	2 In Progress	
Sample Unit Head Role	2016-17		10/1/20	017	То			0 Submitted to L	Jnit Head
	Violet			FRORT	10	tal Reports	<b>O</b>	0 Submitted to C	TC
			ADD				Θ	0 Late	
								Search:	
PROGRAM NAME	1	Eπ	YPE 🏌	CONTENT SUBJECT AREA	ţ1	LEVEL 1	PATHWAY 🏌	DELIVERY	ACTION
<ul> <li>Multiple Subject</li> </ul>	Teaching Credential	P	reliminary			Post-grad	Co-teaching	Face to Face	
<ul> <li>Multiple Subject</li> </ul>	Teaching Credential	P	reliminary			Post-grad	Residency	Face to Face	

From the Report Set page, Faculty/Staff users have the ability to:

- View the status of all reports
- Add new reports (Add Report button)
- Edit a report (Click the hyperlink in the **Program Name** column or the pencil in the **Action** column)



### 4.7 REPORT STATUS

A link for each program is found under the **Report Status** column. The link's title is the status of the annual reports for the given program. Clicking on the link will take the user to a filtered view of the report set, which shows only the reports created for the selected program.

In the example below, the **No Reports Created** link under the **Report Status** column of the table will take the user to all reports for Bilingual Authorization.

Sample Unit Head 20 Role	016-17	Violet	MANAGE USERS	EDIT INSTITUTION		
	Missing	e reports BEPOR	RT SET			
Report Set Status	Programs Not Active	e Programs				
Report Set Status Required Reporting Active CREDENTIAL PROGRAM	Programs Not Activ	e Programs		t REPORT STATUS		11
Report Set Status Required Reporting Active CREDENTIAL PROGRAM Billingual Authorization	Programs Not Activ	e Programs		REPORT STATUS           No Reports Create	d	11

When one or more reports have been created for a program, the user will see information displayed as in the image below.

California Sam	ple Institution	1									
INSTITUTION CONTACT Unit Head COHORT	academic year 2016-17	DUE DATE 10/1/2017 ADD REPORT		Total R	2 Repo	rts		<ul> <li>2 In Pro</li> <li>0 Subn</li> <li>0 Subn</li> <li>0 Late</li> </ul>	ogres: nitted nitted	s I to Unit Hea to CTC	nd
								Search:			
PROGRAM NAME	↓ <u></u> 11 τγρε 1	CONTENT SUBJECT AREA	11	LEVEL	11	PATHWAY	11	DELIVERY	11	ACTION	11
<ul> <li>Bilingual Authoriz</li> </ul>	zation			Post-grad	ł	N/A		Face to Fa	ce		ø
O Bilingual Authoriz	ation			Post-grad	ł	N/A		Online			



# **5 PROGRAM ANNUAL REPORTS**

### 5.1 VIEWING ANNUAL REPORT STATUS

From the institution page, you will see each program associated with the institution. Each program has a **Report Status** field, indicating whether each report has been started and its status. Clicking the status

Sample Unit Head 20 Role	16-17	Violet	MANAGE USERS			
Report Set Status	: Missing some	<b>report</b>	REPORT SET			
equired reporting from to						
CREDENTIAL PROGRAM		E PROG	IAM STATUS	ţ1,	REPORT STATUS	t
CREDENTIAL PROGRAM Bilingual Authorization		LE PROGI	IAM STATUS	ţ1	REPORT STATUS No Reports Created	1

hyperlink under the **Report Status** column will open the Report Set for that program.

#### Report Status options are:

In Progress	The annual report has been created but is not completed.
Submitted to Unit Head	The annual report has been completed by the Faculty/Staff and has been submitted to the Unit Head. Once it has reached this status, it is locked for the Faculty/Staff user (the report is set to read-only for the Faculty/Staff role) and can only be unlocked by the Unit Head or Program Delegate.
Submitted to CTC	The annual report has been submitted to CTC by the Unit Head or Program Delegate. Once it has reached this status, it is locked for the institution.
Late	The annual report was not submitted by the due date. If this occurs, you must contact the California Commission on Teacher Credentialing to request an extension.



# 5.2 BUILD SET OF ANNUAL REPORTS

While the Commission on Teacher Credentialing (CTC) identifies which programs require annual reporting, the CTC will not list all the ways in which the institution provides the program.

A program may be provided through combinations of the following options:

Level	Pathway	Delivery Method
Undergraduate	Intern	Online
Post-graduate	Co-teaching	Face-to-face
	Student Teaching	Combination
	Residency	
	N/A	

Institutions must report on each combination of level, pathway, and delivery method for programs provided to candidates. In some cases this may require only one annual report, in other cases it may be many. This combination of reports based on level, pathway and delivery method is referred to as a report set. There are 30 possible combinations of ways that institutions may offer a program.

Line Number	Level	Pathway	Delivery Method
1	Post-Grad	Co-teaching	Combination
2	Post-Grad	Co-teaching	Face to Face
3	Post-Grad	Co-teaching	Online
4	Post-Grad	Intern	Combination
5	Post-Grad	Intern	Face to Face
6	Post-Grad	Intern	Online
7	Post-Grad	N/A	Combination
8	Post-Grad	N/A	Face to Face
9	Post-Grad	N/A	Online
10	Post-Grad	Residency	Combination
11	Post-Grad	Residency	Face to Face
12	Post-Grad	Residency	Online
13	Post-Grad	Student Teaching	Combination
14	Post-Grad	Student Teaching	Face to Face
15	Post-Grad	Student Teaching	Online
16	Undergrad	Co-teaching	Combination
17	Undergrad	Co-teaching	Face to Face
18	Undergrad	Co-teaching	Online
19	Undergrad	Intern	Combination
20	Undergrad	Intern	Face to Face
21	Undergrad	Intern	Online
22	Undergrad	N/A	Combination



23	Undergrad	N/A	Face to Face
24	Undergrad	N/A	Online
25	Undergrad	Residency	Combination
26	Undergrad	Residency	Face to Face
27	Undergrad	Residency	Online
28	Undergrad	Student Teaching	Combination
29	Undergrad	Student Teaching	Face to Face
30	Undergrad	Student Teaching	Online

#### 5.2.1 Add Annual Report

From the institution page, click the **Report Set** button to navigate to the report set page. Initially, the institution will not have any reports. It is the institution's responsibility to create reports for each of the different ways programs are offered to candidates. From the report set page, create the appropriate

Sample Unit Head 2016-17 Role	Violet	EDITINSTITUTION	
Report Set Status: Miss	ing some reports REPORT SET		
Required Reporting Active Programs	Not Active Programs		
Required Reporting Active Programs	Not Active Programs	t↓ REPORT STATUS	t
Required Reporting Active Programs CREDENTIAL PROGRAM Bilingual Authorization	Not Active Programs	REPORT STATUS           No Reports Created	t

report templates for each program. There must be at least one annual report per program.



The following steps guide you through the creation of a single report in the report set.

1. On the Report Set page, click the **Add Report** button.

STITUTION CONTACT	ACADEMIC YEAR	DUE DATE	2	2 In Progress	
ample Unit Head	2016-17	10/1/2017	2	0 Submitted to Unit Head	
ole	COHORT		Total Reports	O Submitted to CTC	
	Violet	ADD REPORT		<ul> <li>0 Late</li> </ul>	

- 2. In the **Add Report** form, select the appropriate options from the following drop-downs:
  - Program
  - Level
  - Pathway
  - Delivery Method

1	۲
Add Report	
Academic Year: 2016-17	
Program	
Select a Program	
Level	s
	$\mathbf{r}$
Pathway	
Delivery Method	
	1
	d
Cancel	Add Report
	_



3. Once you select the appropriate options, click **Add Report** to create the new annual report.

1	×
Add Report	- 81
Academic Year: 2016-17	- 8
Program	- 81
Multiple Subject Teaching Credential Preliminary	✓
Level	s
Post-grad	
Pathway	- 81
N/A	✓
Delivery Method	- 81
Combination	
Cancel Add F	Report

4. Repeat this process to create additional annual reports, as necessary.

After creating annual reports, using the steps above, the newly created annual reports appear within the report set.

California Sam	ple Institution	1			
INSTITUTION CONTACT Sample Unit Head Role	ACADEMIC YEAR 2016-17 COHORT	DUE DATE 10/1/2017	3 Total Reports	0	3 In Progress 0 Submitted to Unit Head
	Violet	ADD REPORT		0	0 Late
	Violet	ADD REPORT		0	0 Late
PROGRAM NAME	Violet	ADD REPORT	CT AREA 11 LEVEL 11	PATHWAY 1	0 Late Search: DELIVERY 11 ACTION
PROGRAM NAME	Violet	ADD REPORT TYPE 1 CONTENT SUBJE Preliminary	CT AREA 11 LEVEL 11 Post-grad	PATHWAY 1	Search: DELIVERY 11 ACTION
PROGRAM NAME O Multiple Subject 1 O Multiple Subject 1	Violet	ADD REPORT TYPE 1 CONTENT SUBJE Preliminary Preliminary	CT AREA 11 LEVEL 11 Post-grad Post-grad	PATHWAY 1 Co-teaching Residency	Search:     DELIVERY 11 ACTION     Face to Face     Face to Face



# **5.3 COMPLETE ANNUAL REPORTS**

All reports must be complete before they can be submitted to the CTC.

#### 5.3.1 Fill Out Annual Reports

1. From the report set page, click the edit pencil in the **Action** column for the report you want to edit.





#### California Commission on Teacher Credentialing

2. The annual report has several questions that must be filled out prior to submission.

₽
0.00 Ves () No
🗌 Yes 🌘 No
0
0

3. When finished providing the data, there are three buttons at the very bottom of the page. You may choose to either Save, Submit to Unit Head or Cancel:





Save	Saves changes made to the data in the form but does not submit them to your Unit Head. This allows the user to return to the data to make additional changes prior to submission. Saving does not trigger any data validation to confirm the data entered is proper. Information is not saved automatically, you must click the save button if you want to save any information you have entered on the form.
Submit to Unit Head	Submits the report to the Unit Head. After submission, faculty/staff users can no longer make any changes to the report. To regain access to modify the data, request that the Unit Head unlock the report.
	Clicking this button triggers data validation that confirms the data you have entered is proper and may trigger error notifications for any fields filled out improperly. You must fix these issues prior to attempting to submit again. Data validation does not ensure that your data is accurate. You must take proper steps to ensure that the data you provide in the Annual Data System is accurate.
Cancel	This closes the form and does not save any information entered on the form.

#### 5.3.2 Submit To Unit Head

The "Submit to Unit Head" icon is a green thumbs-up. This icon indicates that a complete program report has been sent to the Unit Head for review. The Report Set screen shows the progress of all

California San	nple Institution	n			
INSTITUTION CONTACT Sample Unit Head Role	ACADEMIC YEAR DUE DATE 2016-17 10/1/2017 COHORT Violet ADD REPORT		3 Total Reports	() () () ()	2 In Progress 1 Submitted to Unit Head 0 Submitted to CTC 0 Late
				:	Search:
PROGRAM NAME	Æ	TYPE 1 CONTENT	SUBJECT AREA 1 LEVEL 1	PATHWAY 🏌	DELIVERY 1 ACTION
🐽 Multiple Subject	Teaching Credential	Preliminary	Post-grad	Co-teaching	Face to Face
	Teaching Credential	Preliminary	Post-grad	Residency	Face to Face
<ul> <li>Multiple Subject</li> </ul>				NI/A	Combination

reports.



#### 5.3.3 Unlock a Report

Those in the Faculty/Staff role cannot unlock a report. Requests must go through the Unit Head or Security Delegate.

#### **5.3.4 Reporting Due Dates**

The report set page shows the due dates for reports. If all reports are not complete and submitted by the due date, they will be marked with the **Late** status.



#### 5.3.5 Late Reporting

If reports are not submitted by the due date, the Unit Head or Program Delegate must contact CTC staff and make arrangements for late submission. CTC staff will be able to unlock the report set and provide a new due date.





# **6** UNIT HEAD AND DELEGATE TRAINING

### 6.1 GRANT FACULTY AND STAFF ACCESS TO INSTITUTION

A Unit Head or Security Delegate must grant users access to your institution profile.

First, a Unit Head or Security Delegate must add the user to the institution's contact list. Second, the Unit Head or Security Delegate must grant the user specific permissions (access) to the institution.

#### 6.1.1 Add New Users to Institution Contact List

1. After signing in (see **Section 2**), navigate to your institution from the home page.

NAME	Æ	SEGMENT	ţ1	ROLE	†↓	COHORT	t↓
California Sample Institution		CSU		Unit Head		Violet	

2. From the institution page, click Manage Contacts.

INSTITUTION	ACADEMIC	COHORT	MANAGE CONTACTS	EDIT INSTITUTION	
Unit Hood	2016-17	Violet			



3. All institution contacts will show on the manage contacts page. If a user is missing, the Unit Head or Security Delegate will need to add the contact to the institution. From the **Manage Contacts** page, click **Add Contact to Institution**.

						Search:			
ROLE	Æ	FIRST NAME	ţ1	LAST NAME	ţ1	EMAIL	ţļ	AC	TION 1
Contact Person		Unit		Head		UnitHead@aol.com		۲	ø
Other Administrator		Security		Delegate		SecDelegate1@aol.com		۲	ø
Other Administrator		Faculty Staff		Member		Facultys2@aol.com		8	ø
Other Administrator		Unit		Head		UnitHead@aol.com		۲	ø
Other Administrator		Report		Delegate		reportDelegate@aol.com		8	ø

Complete the required information.

Add User	
Institution Name User Lookup: Institution Role:	California Sample Institution          NewAcct Coyle (newacctcoyle@casample.edu)
Valid From Valid To	ADD USER CANCEL



Institution Name	Read-only field containing the name of the institution.
User Lookup	Select the user to add from the drop-down. This list contains only faculty and staff who have created an account using an e-mail address containing the domain for your institution. For example, @ucsc.edu e-mail addresses will appear for the UCSC Unit Head. Note: as a security precaution, Unit Heads and Delegates are not able to add a user that is not in your domain. Please contact CTC if you would like to add a user that is outside of your domain.
Institution Role	Select the appropriate role from the drop-down. Selecting the institution role of Contact Person for a user will place their name in the Contact Person area on many system pages.
Valid From / Valid To	Set the dates for which this user has access to the institution. Leave these values blank for non-expiring access.

4. When complete, click Add User.

#### 6.1.2 Grant Access to Institution Contacts

1. From the institution page, click Manage Contacts.



2. All contacts for the institution are shown on the manage contacts page. To grant or change access for an existing contact, click Manage User Permission.

ntact Name : Un	California it Head	Sam	ple Institution							
							Search:			
ROLE		Æ	FIRST NAME	ţ1	LAST NAME	ţ1	EMAIL	ţ1	ACTION	ţ1
Contact Per	son		Unit		Head		UnitHead@aol.com		Э 🥒	
Other Admir	iistrator		Security		Delegate		SecDelegate1@aol.com		3 🖋	
Other Admir	iistrator		Faculty Staff		Member		Facultys2@aol.com		3	
Other Admir	iistrator		Unit		Head		UnitHead@aol.com		3 🖋	
Other Admir	istrator		Report		Delegate		reportDelegate@aol.com		3	



The **Assign Permission** page allows a Unit Head to add institution users and assign Security Delegates or Program Delegates. In the following screenshot, the Unit Head has selected a Faculty/Staff account.

titution Name	California Sample Institution	
User Lookup:	Faculty Staff Member (facultys2@aol.com) 🗸	
Permissions:	Security Delegate Program Delegate Institution Staff	
	ASSIGN PERMISSION CANCEL	

With the account selected, the Unit Head can then assign permissions to the Faculty/Staff user. Most users will be assigned the permissions of **Institution Staff**. See the role chart in **Section 1** for more information.

stitution Name	California Sample Institution
User Lookup:	Faculty Staff Member (facultys2@aol.com) ∨
Permissions:	Security Delegate Program Delegate
	ASSIGN PERMISSION CANCEL



# 6.2 UPDATE THE MAIN INSTITUTION CONTACT

The Accreditation Data System allows designation of an institution contact by adding a user to the institution role of **Contact Person**.

Add User	
Institution Name	California Sample Institution
User Lookup:	NewAcct Coyle (newacctcoyle@casample.edu) 🗸
Institution Role:	Contact Person
Valid From	
Valid To	
	ADD USER CANCEL

Adding a user to the institution role of Contact Person will place that user's name on the institution's

GALII		A SAIV	IFLE INSTITUT	
INSTITUTION CONTACT	ACADEMIC YEAR	COHORT	MANAGE CONTACTS	EDIT INSTITUTION
NewAcct	2016-17			
Coyle				

banner.

Note: Avoid adding multiple people to the institutional role of **Contact Person**. The system will use the first user in the institutional role of **Contact Person** as the institution contact.



# 6.3 REMOVE FACULTY/STAFF USER ACCESS TO INSTITUTION

1. After logging in, navigate to your Institution from the home page.

NAME	Æ	SEGMENT	†↓	ROLE	†↓	COHORT	t↓
California Sample Institution		CSU		Unit Head		Violet	

2. From the Institution page, click Manage Contacts.

CALIF	ORNI	A SAM	<b>IPLE INSTITUT</b>	ION
INSTITUTION CONTACT Unit Head	ACADEMIC YEAR 2016-17	COHORT Violet	MANAGE CONTACTS	EDIT INSTITUTION

3. From the **Manage Contacts** page, click the **X** (Delete) icon to the right-hand side of the user whose access will be removed.

<b>ion Name :</b> Californi <b>t Name :</b> NewAcct C	a Sa oyle	mple Institutio	n						
						Search:			
ROLE	Æ	FIRST NAME	ţ1	LAST NAME	ţ1	EMAIL	ţ1	ACTIO	N ţļ
Contact Person		NewAcct		Coyle		newacctcoyle@casample.edu		8	•
Contact Person		Unit		Head		UnitHead@aol.com		8	•
Other Administrator		Security		Delegate		SecDelegate1@aol.com		8 /	•
Other Administrator		Faculty Staff		Member		Facultys2@aol.com		8	•



# 6.4 DELEGATION

The Unit Head and Security Delegate has the ability to delegate some access and responsibilities to Faculty/Staff users. Delegated access breaks down into two categories:

Security Delegate

• has the ability to add other users to the Institution

Program Delegate

• has the ability to fill out and submit annual reports to the California Commission on Teacher Credentialing

#### 6.4.1 Add a Security Delegate

Assigning a Security Delegate gives a Unit Head the ability to delegate their annual report submission authority to an additional user.

To add a Security Delegate, the user must have an account with the institution.

- 1. Navigate to your institution from the home page.
- 2. Click the Manage Contacts button.

CALIF	ORNI	A SAM	IPLE INSTITUT	TION
INSTITUTION CONTACT Unit Head	ACADEMIC YEAR 2016-17	COHORT Violet	MANAGE CONTACTS	EDIT INSTITUTION

3. Click Manage User Permissions.

stitution Name	California Sample Institution
User Lookup:	Security Delegate (secdelegate1@aol.com)
Permissions:	Program Delegate Institution Staff



The assign permission page displays the following:

Institution Name: Read-only

**User Lookup:** Select the user from the drop-down. This list contains only Faculty/Staff users who have been added as an institution contact.

Permissions: Select Security Delegate.

4. Click Assign Permission to complete the addition of a security delegate.

#### 6.4.2 Program Delegate

Assigning a Program Delegate gives the Unit Head the capability to delegate their authority to set up new users or change user permissions to an additional user.

Program Delegates must already have an institution account.

- 1. Navigate to the institution from the home page.
- 2. Click the Manage Contacts button.

GALII		A SAN		
INSTITUTION CONTACT	ACADEMIC YEAR	COHORT	MANAGE CONTACTS	EDIT INSTITUTION
Unit Head	2016-17			

3. Click Manage User Permissions.

stitution Name	California Sample Instit	ution
User Lookup:	Report Delegate (report	tdelegate@aol.com) 💙
Permissions:	Security Delegate Institution Staff	Program Delegate
	ASSIGN PERMISSION	CANCEL



The assign permission page displays the following:

Institution Name: Read-only

**User Lookup:** Select the user from the drop-down. This list contains only Faculty/Staff users who have been added as an institution contact.

Permissions: Select Program Delegate.

4. Click **Assign Permission** to complete the addition of a program delegate.

### **6.5 ANNUAL REPORTING**

#### 6.5.1 Viewing Annual Report Status

See Section 5.

#### 6.5.2 Add Annual Report

See Section 6.

#### 6.5.3 Fill Out Annual Reports

See Section 7.

#### 6.5.4 Delete an Existing Annual Report

Annual Reports can be deleted from your institution profile prior to their submission to CTC. After the report set is submitted, you cannot delete a report. The following steps guide you through the Annual Report deletion process.

- 1. Navigate to your institution page.
- 2. Click the **Report Set** button to view all annual reports.



INSTITUTION CONTACT	ACADEMIC YEAR	COHORT	MANAGE CONTACTS	EDIT INSTITUTION
Unit Head	2016-17	Violet		
Report S	Set Status	: Missina	Reports	
PEDORT	SET			
ner un i s				

3. Click the X (Delete) button under the Action column for the report.

alifornia Sar	nple Institutio	'n									
STITUTION CONTACT ewAcct Coyle HORT Violet	ACADEMIC YEAR 2016-17	DUE DATE 10/1/2017 ADD REPORT	<b>3</b> Total Reports			<ul> <li>2 In Prog</li> <li>1 Submit</li> <li>0 Submit</li> <li>0 Late</li> </ul>	ress tted to Unit H ted to CTC	lead			
								Search:			
PROGRAM NAME	↓≧ ТҮРЕ	1 CONTENT SUBJECT AREA	ţ1	LEVEL	ţ1	PATHWAY	ţ1	DELIVERY	†↓ АСТІОІ	N	ţţ
🔹 Bilingual Author	ization			Post-grad		N/A		Combination		ø	8
	ization			Post-grad		N/A		Face to Face			۲
Bilingual Author				Post grad		N/A		Online			

4. A confirmation dialog will appear. Click **Delete** to confirm deletion.





#### 6.5.5 Submit Annual Reports to California Commission on Teacher Credentialing

Once all annual reports have been completed and submitted to the Unit Head or Program Delegate, he / she may submit the annual reports to the California Commission on Teacher Credentialing.

- 1. Navigate to your Institution page.
- 2. Click the **Report Set** button to view all annual reports.

INSTITUTION	ACADEMIC	COHORT	MANAGE CONTACTS	EDIT INSTITUTION
Unit Head	2016-17	Violet		
Report S	set Status	: Missing	Reports	
REPORT	SET			
ILLE OTT				

3. The Report Set page displays all annual reports across all programs for your Institution, along with their status. If any reports are not in a status of **Ready for Submission**, you will not be able to click the **Submit** button to submit the reports to the CTC.





4. After all annual reports have been submitted to the Unit Head, the Unit Head may click the **Submit** button to submit all reports to the California Commission on Teacher Credentialing.

California Sa	mple Institutio	n					
INSTITUTION CONTACT	ACADEMIC YEAR	DUE DATE	5		0	0 In Progress	
NewAcct Coyle	2016-17	10/1/2017	Tetel D	, F	=>•	5 Submitted to	Unit
COHORT			TOTAL	ports	<b></b>	0 Submitted to	стс
		ADDITELOTT					
П						Search:	
PROGRAM NAME	=	LE TYPE 11 CONTENT SI	JBJECTAREA 11 L	vel ți	PATHWAY 1	Search:	A(
PROGRAM NAME	E Prization	Ц <u>≐</u> ТҮРЕ 1, СОИТЕИТ SI	JBJECTAREA 11 L	VEL †↓ pst-grad	PATHWAY 1	Search: DELIVERY 1	A
<ul> <li>PROGRAM NAME</li> <li>Bilingual Autho</li> <li>Bilingual Autho</li> </ul>	= vrization	I≟ TYPE 1↓ CONTENT SI	JBJECTAREA 11 L	VEL 11 ost-grad	PATHWAY 11 N/A N/A	Search:	A
<ul> <li>PROGRAM NAME</li> <li>Bilingual Autho</li> <li>Bilingual Autho</li> <li>Bilingual Autho</li> </ul>	E Prization Prization Prization	LE TYPE 11 CONTENT SI	JBJECTAREA 11 L P P	VEL 1 ost-grad ost-grad	PATHWAY 11 N/A N/A N/A	Search: DELIVERY 11 Combination Face to Face Online	A
<ul> <li>PROGRAM NAME</li> <li>Bilingual Autho</li> <li>Bilingual Autho</li> <li>Bilingual Autho</li> <li>Multiple Subject</li> </ul>	rization vrization vrization ct Teaching Credential	I <u>L TYPE 11 CONTENT SI</u> Preliminary	JBJECTAREA 11 L P P P P	VEL 1 ost-grad ost-grad ost-grad	PATHWAY 11 N/A N/A N/A Intern	Search: DELIVERY 11 Combination Face to Face Online Online	A(



Clicking the Submit button will trigger a confirmation dialog that requires you to certify that you are the authorized designee for the institution, and that the reports are accurate to the best of your knowledge.

🚀 Submit Repo	rts
As the authorized de certify that I have rev found them to be ac knowledge.	signee for this institution, I viewed all reports and have curate to the best of my
	SUBMIT CANCEL

**Note:** After you submit the annual reports to the California Commission on Teacher Credentialing, you will not be able to make any further modifications. If you need to make additional changes, you must contact CTC staff to request the reports be returned back to you.

#### 6.5.6 Revise Annual Reports Submitted by Faculty/Staff to Unit Head

Once an annual report is submitted to the Unit Head, the report becomes read-only (locked) for Faculty/Staff and Security Delegate users. The Unit Head or Program Delegate may unlock the annual report by using the **Revise** option.

1. From the institution page, click the **Report Set** button.

alifornia Sa	mple Institution	ı								
TITUTION CONTACT	TUTION CONTACT ACADEMIC YEAR DUE DATE				0 0	In Progress				
wAcct Coyle	2016-17	10/1/2017	J Total Parasta		J		<b>1</b> 5	Submitted to	Unit Head	
IORT		ADD REPORT	Total Repo	rts	O 01	Submitted to	стс			
		ADD REPORT			0 01	Late				
PROGRAM NAME		E TYPE 11 CONTENT SUB	IECT AREA TI LEVEL	ti PATHA	Se vay ti r	earch:	ACTION	1		
PROGRAM NAME Bilingual Autho	i I	E TYPE 11 CONTENT SUB	JECT AREA 11 LEVER	. 11 PATH	Se VAY 11 I	earch: DELIVERY	ACTION	11		
PROGRAM NAME Bilingual Autho	rization vization	Le type 11 content sub	JECT AREA 11 LEVEI Post- Post-	grad N/A	Se VAY 11 0 0	earch: DELIVERY 11 Combination Face to Face	ACTION	11 ©		
PROGRAM NAME Bilingual Autho Bilingual Autho	i I rization rization	LE TYPE LE CONTENT SUB	JECT AREA 11 LEVE Post Post Post	grad N/A grad N/A grad N/A	Se VAY 11 0 F	earch: DELIVERY 11 Combination Face to Face Online	ACTION	11 © ©		
PROGRAM NAME Billingual Autho Billingual Autho Billingual Autho	rization rization rization st Teaching Credential	E TYPE 11 CONTENT SUB Preliminary	JECT AREA 11 LEVEI Post Post Post Post	grad N/A grad N/A grad N/A grad N/A grad N/A	Se VAY 11 ( ) ) ( ) ( ) ( )	earch: 1 DELIVERY 1 Combination Face to Face Online Online	ACTION	11 © © ©		

2. Select the annual report that must be returned to the Faculty/Staff user.



lewAcct	Coyle 2016-17 Violet	₽
PLEASE Bilingua	REPORT FOR THE FOLLOWING PATHWAY: I Authorization , N/A, Post-grad, Face to Face	
	* 1. Required minimum GPA for admission, if specified	0.00
	* 2. Does the program require demonstration of Basic Skills for admission?	🔿 Yes 🌘 No
	3. Expected length of program - full time (In Months)	0
	<ul> <li>4. Expected length of program - part time (In Months)</li> </ul>	0
	* 5. How many units required for completion of the program? (semester or quarter units)	0
	* 6 Total hours of clinical practice required	0.00

3. Scroll to the bottom of the annual report, click the **Revise** button.





4. The status of the annual report changes from **Submitted to Unit Head** to **In Progress** and Faculty/Staff have the ability to make changes to the report prior to submitting to the Unit Head.

TITUTION CONTACT WAcct Coyle 40RT fiolet	academic year 2016-17	DUE 1 10/1 AD	DATE /2017 D REPORT		Tota	5 I Reports	<ul><li>○</li><li></li><li>○</li><li>○</li></ul>	1 In Progress 4 Submitted to 0 0 Submitted to 0 0 Late	Jnit Head	
			ti content		<b>†</b> I			Search:		
<ul> <li>Bilingual Authori:</li> </ul>	zation	42 1172	It CONTENT	SUBJECT AREA	It	Post-grad	N/A	Combination	ACTION	(
Bilingual Authoriz	zation					Post-grad	N/A	Face to Face	ø	0
🐞 Bilingual Authori:	zation					Post-grad	N/A	Online	ø	0
🔹 Multiple Subject	Teaching Credential	Prelimi	nary			Post-grad	Intern	Online	ø	0
A Single Subject To	aching Credential	Prolimi	poly			Undergrad	Posidonov	Eaco to Eaco		6

### **6.6 MANAGE INSTITUTION**

Update the institution's address, web address or email domain by clicking on the **Edit Institution** button on the institution page.

#### 6.6.1 Edit Institution

1. From your Institution page, click the **Edit Institution** button.

NSTITUTION CONTACT	ACADEMIC YEAR	COHORT Violet	MANAGE CONTACTS	EDIT INSTITUTION



2. Modify the relevant information.

Edit Institution	
Institution Name	California Sample Institution
Segment	CSU V
Street Address	123 Sample St.
City	Sample City State ca
Zip	12345 1234
Web Address	www.casample.edu
Email Domain	casample.edu
	SAVE
Back 🕲	
_	

3. Click Save.

#### 6.6.2 Request a Missing Program

If your Institution has a program that is not listed under **Required Reporting**, **Active Program** or **Not Active Programs**, the Unit Head can request the missing program.

1. From your institution page, click the **Request a Missing Program** button.

CREDENTIAL PROGRAM	E PROGRAM STATUS	11	REPORT STATUS	t.
Bilingual Authorization	Active		No Reports Created	
Multiple Subject Teaching Credential Preliminary	Active		No Reports Created	
Single Subject Teaching Credential Preliminary	Active		No Reports Created	



2. Provide information regarding the missing program.

lessage	
Description of request	
lame	
Unit Head UCSC	
mail Address	
unithead@ucsc.edu	

3. When finished, click **Request** to send an e-mail to CTC requesting the missing program.

#### 6.6.3 Create Contact for Institution

This section walks through creating a contact. When a user creates an account, the system will automatically match the account and the contact record based on the user's email address.

1. From your institution page, click the Manage Contacts button.

<b>UALII</b>	<b>URINI</b>	A SAIN	PLE INSTITUT	
INSTITUTION CONTACT	ACADEMIC YEAR	COHORT	MANAGE CONTACTS	EDIT INSTITUTION
Jnit Head	2016-17			

2. From the Institution Users page, click the Create Contact button.



3. Fill out the form.

First Name				
Last Name				
Email	Both			
Phone	Both			
Address		Street	City	State Zip
	Both	$\checkmark$		AL 💌

4. Click **Submit** to finish adding the new contact. The contact will now appear in the list of Institution users.

#### 6.6.4 Remove Contact from Institution

1. From your Institution page, click the **Manage Contacts** button.





2. Click the X (Delete User) button to the right of the contact.

						Sea	arch:		
ROLE	Æ	FIRST NAME	ţ1	LAST NAME	ţ1	EMAIL	ţ1	ACTION	ţţ
Contact Person		NewAcct		Coyle		newacctcoyle@casample.edu		8 🌶	
Contact Person		Unit		Head		UnitHead@aol.com		8	
Other Administrator		Security		Delegate		SecDelegate1@aol.com		3	
Other Administrator		Faculty Staff		Member		Facultys2@aol.com		8	
Other Administrator		Unit		Head		UnitHead@aol.com		8	
Other Administrator		Report		Delegate		reportDelegate@aol.com		8	

3. The contact will no longer appear in the list of institution users.



# **7** ACCREDITATION TEAM MEMBER TRAINING

Accreditation Team Members:

- Have access to their site visit institution(s) for a limited duration
- Cannot add reports to the report set for their site visit institutions(s)
- Cannot edit report data for their site visit institution(s)
- Can complete additional contact data used by CTC to build accreditation teams

#### 7.1 BECOMING AN ACCREDITATION TEAM MEMBER



# 7.2 UPDATING CONTACT INFORMATION



Accreditation Team Members can update their contact information through the Profile link.



#### 7.2.1 Updating Expertise

Accreditation Team Members can update their expertise through the **Profile** link.

1. Click on the **Expertise** tab.

nfo Expertise	Conflicts of Interest Training	Availability		
Expertice		, contraining		
ADD EXPERTISE				
	, 			
rogram Area	Hold Adv. Degree in the Field	Hold that Credential	Teach/Taught/Served in Credential Area	Other

2. Click the Add Expertise button. Complete the form and click Submit.

	× IV
Add Exp	ertise
Program Area	Bilingual Authorization
Hold A	dv. Degree in the Field
Hold t	hat Credential
Teach	/Taught/Served in Credential Area
Other	
SUBMIT	Cancel
-	



#### 7.2.2 Updating Conflict of Interest

Accreditation Team Members can update their conflict of interest information through the **Profile** link.

1. Click on the **Conflict of Interests** tab.

lity	

2. Type in the appropriate conflict of interest information and select Save.

ABOUT CONTA	CT US REPORTING - NEW MESSAGES	🕀 PROFILE 🔹 🚽 LOGOUT
Contact Name: Accreditatio	n Team Member	
Info Expertise Con	licts of Interest Training Availability	
Conflicts of Interest	I do not have any Conflicts of Interest	
	Save	



#### 7.2.3 Review Training Information.

Accreditation Team members have the ability to view read-only information regarding training.

🏠 АВС	OUT CONTACT US REP		IESSAGES			
Contact Nam	e: Accreditation Team Membe	ir 👘				
Info Exp	pertise Conflicts of Interest	Training Avai	lability			
IOTE: Data on	this screen is saved as it changes	or after you have been	prompted for additional information	1		
General						
Туре		Completed	Comple	tion Date		
IPR Calibrati	ion	<b>○Yes ○No</b>				
PA Calibratio	on	○Yes ○No				
BIR						
Category	Туре	Completed	Completion Date	Training Location		
Basic	Overview	●Yes ONo	06/27/2017	Online	$\checkmark$	
Basic	Module 1	●Yes ONo	06/28/2017	Online	$\checkmark$	
Basic	Module 2	●Yes ONo	06/19/2017	Online	$\checkmark$	
Basic	Module 3	●Yes ONo	06/29/2017	Online	$\checkmark$	
Basic	Module 4	○Yes ○No			$\checkmark$	
Basic	Module 5 - On Site	○Yes ○No				
Adv	Team Member Roles	○Yes ○No				
*	Team Lead	Ves No				



#### 7.2.4 Updating Availability

Accreditation Team Members can indicate when they may be available to perform tasks on a team.

ABOUT CONTACT US REPORTING - NEW MESSAGES		🕒 PROFILE 🔶 LOGOU
ontact Name: Accreditation Team Member		
Into Expertise Conflicts of Interest I raining Availability		
2017-18		
// visit Date	Available	
4/29/18 - 05/02/18		
4/23/18 - 04/26/18		
4/21/18 - 04/24/18		
4/17/18 - 04/19/18		
4/16/18 - 04/19/18		
4/09/18 - 04/12/18		
4/08/18 - 04/11/18		
3/20/18 - 03/22/18		
3/19/18 - 03/22/18		
3/18/18 - 03/21/18		



At the bottom of the availability screen, the Accreditation Team Member can select their availability for different aspects of the accreditation cycle.

01/22/18 - 01/25/18	
11/13/17 - 11/16/17	
11/06/17 - 11/09/17	
11/04/17 - 11/07/17	
10/23/17 - 10/26/17	
Cycle	Available
Year 1: Preconditions Review	
Year 2: Analyze Data	
Year 3: Analyze Data	
Year 4: Preconditions Review	
Year 5: Common Standards Review	
Year 5: Program Review	
Year 7: Site Revisit	
Back 👁	



### 7.3 ACCREDITATION TEAM MEMBER NAVIGATION

Once CTC Staff have added the user to an Accreditation Team, the user will see the institution listed on their home page.

- 1. Click on the institution name to get to the institution's report set.
- 2. Click on a program name, or the edit pencil (in the Action column) to see a read-only view of an

NAME			E SEGME	т		†↓ ROI	LE	ti o	COHORT	t1	- 1
California Sample Ins	titution		Private			Sta	aff		Violet		
EPORT SE	Т										
s screen plots your comple	etion of required ar	nual reporting									
lifornia Sample	Institution										
TUTION CONTACT AC	ADEMIC YEAR	DUE DATE				6		0	0 In Progress		
Head 20	16-17	10/1/2017			Total	Deporto			0 Submitted	to Unit Head	
olet					Total	neports		0	5 Submitted 1	to CTC	
									0 Late		
									Search:		
PROGRAM NAME	Æ	TYPE †↓	CONTENT SUB.	ECT AREA	t↓	LEVEL	†↓	PATHWAY 🏌	DELIVERY	↓ ACTION	ţ1
Bilingual Authorization						Post-grad	ł	N/A	Combinatio	n	ø
Bilingual Authorization						Post-grad	b	N/A	Face to Fac	e	
Multiple Subject Teach	ing Credential	Preliminary				Post-grad	Н	Co-teaching	Combinatio	n	ø
	ing Credential	Preliminary				Post-grad	ł	Intern	Combinatio	n	ø
Multiple Subject Teach											

annual report.



# **8 OTHER SYSTEM FUNCTIONALITY**

This section covers other ADS functionality such as Messaging and Contacts.

# 8.1 ONE-WAY MESSAGING

The CTC may send out a message to all institutions or to an individual institution. This message will appear at the top of the home page after signing in.

Messages may be marked as read so they no longer appear on the home page by clicking the **X** in the top right of the message box. Marking the message as read will remove that message from the home page for <u>all</u> institution users.

All messages from the CTC can be viewed by navigating to the **Messages / New Messages** link on the top navigation bar.

ABOUT CONTACT US REPORTING	G - NEW MESSAGES				\varTheta PROFILE	LOGOU
WELCOME, SAMP	PLE FACULTY					
Test Message to CA Sample Inst This is a test showing a one-way message to	<b>titution</b> the California Sample Institution	<	<del>;</del>			×
Show All Institutions	I≛ SEGMENT	11	ROLE	Se	arch:	11
Show All Institutions           NAME           California Sample Institution	LE SEGMENT CSU	11	ROLE Institution Staff	Se 11	arch: COHORT	14
Show All Institutions           NAME           California Sample Institution           O Multiple Subject Teaching Credential	E SEGMENT CSU Preliminary	Ť1	ROLE Institution Staff Post-grad	Se 11 f Co-teaching	arch: COHORT Violet Face to Face	11
Show All Institutions           NAME           California Sample Institution           O Multiple Subject Teaching Credential           O Multiple Subject Teaching Credential	LE SEGMENT CSU Preliminary Preliminary	11	ROLE Institution Staff Post-grad Post-grad	Se 11 f Co-teaching Residency	arch: COHORT Violet Face to Face Face to Face	11



# California Commission on Teacher Credentialing

ABOUT CONTACT US REPORTING - NEW MESSAGES	💮 PROFILE 🔶 LOGOUT
lessages	
June 16, 2017 Test Message to CA Sample Institution	>
June 14, 2017 885504: This is a Message to all Institutions.	>
June 14, 2017 189161: This is a Message to all Institutions.	>
June 14, 2017 482912: This is a Message to all Institutions.	>
June 14, 2017 729949: This is a Message to all Institutions.	>
June 14, 2017	

### **8.2 PROFILE INFORMATION**

Clicking on the **Profile** link on the top navigation takes the user to the contact information page.





The contact page allows the user to modify contact information within the system. From the contact page, the user can reset their password and update their first name, last name, email address, phone number, and address.

Info Expertise Co	onflicts of Interest	Fraining Availability Assi	gnment				
						Reset Pass	sword 🖲
First Name	Sample Faculty						
Last Name	Staff						
Email	Work	SampFaculty@casample.edu					•
	+						
Phone	+						
Address	Туре	Street		City	State	Zip	
	+						
Preferred Email:	⊖ Both ⊖ Did Not Sj	pecify ○ Home ® Work					
Preferred Address:	○ Both ○ Did Not S	pecify $\bigcirc$ Home $\bigcirc$ Work					
Preferred Phone:	⊖ Both ⊖ Did Not Sj	pecify $\bigcirc$ Home $\bigcirc$ Work $\bigcirc$ Home	CellPhone O Home Fax O	Work CellPhone O Wo	ork Fax		
Pook @						S	UBMIT

Contact	Contact information is linked to each user's account. A user's contact information
Information	contains their first and last names and can contain multiple email addresses, phone
	numbers and street addresses. Contact information is editable and may change.
Account	Account information is composed of a sign in ID (the user's email address), a
Information	password and the user's first and last name. The username associated with the
	account is not editable and never changes.



# **9** FREQUENTLY ASKED QUESTIONS

This section covers answers to Frequently Asked Questions (FAQs).

# 9.1 I SEE A BLANK PAGE

Q: After I sign in, I cannot see my institution. Why is my institution missing from the home page?

**A:** If the home page shows the message of "No data available in table", contact your Unit Head or Security Delegate and ask for access to your institution.

STAFF 🔻	ABOUT CONTACT US REPORTING	G ▼ MESSAGES	(† P	ROFILE 🔿 LOGOU
WELCO	OME, NON AUTH			
This area can hol System outages,	d topical information targeted towards Inst deadlines, reporting information, etc.	titutions,		
			Search:	



# 9.2 I CHANGED MY NAME, BUT IT STILL SAYS WELCOME, "OLD NAME"

**Q:** I signed in and used the Profile link on the top navigation bar to change my name from Andy to Andrew. When I sign back in, the message still says "Welcome, Andy".

**A:** The welcome banner on the home screen displays <u>account</u> information, which is not editable. The welcome banner does not display the contact name. For more information on the difference between account information and contact information see section *8.2 Profile Information*.

contact Name: Andrew Covle		🕒 PROFILE 🔶 LOGOUT
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		Reset Password @
First Name	Andrew	
Last Name	Coyle	
Email	Work acoyle@ctc.ca.gov	•
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# 9.3 "AUTHORIZATION REQUIRED" WHEN VIEWING REPORTS



#### California Commission on Teacher Credentialing

When viewing reports using the Firefox browser, you may see the following pop-up dialog box:

Internet Explorer and Google Chrome pass windows authentication information in a way that Mozilla

STAFF - ABOUT CONTACT US REPO	RTING - NEW MESSAGES	😝 PROFILE 🌒 LOGOUT
Status	•	VIEW REPORT
N < 1 of7 > N	Q Find 🗎 C 🔿	
Authentization Required		
	OK Cancel	
	OK Cancel	
	OK Cancel Reporting Status Late Missing Report	
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Institution Report Institution Name Academy of Art University Alameda County Office of Education Alhambra Unified School District Allant International University Anaheim Elementary School District Anaheim Union High School District Andy's Institution	OK Cancel Reporting Status Late Missing Report Missing Report Missing Report Missing Report Missing Report Missing Report	
Institution Report Institution Name Academy of Art University Alameda County Office of Education Alhambra Unified School District Anaheim Elementary School District Anaheim Union High School District Anaheim Union High School District Andy's Institution Andy Starter High School (Green Dot Public Schools)	OK Cencel Reporting Status Late Missing Report Missing Report Missing Report Missing Report Missing Report Missing Report Missing Report	
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Firefox browser doesn't support. Firefox will prompt you for your username/password and then pass that credential information to the system making the request. To avoid the prompt when trying to access the ADS reporting service in Firefox, the user needs to configure silent authentication as follows:

- 1. Open Firefox.
- 2. Type about:config as the target URL.
- 3. Type neg in the Filter field.
- 4. Select network.negotiate-auth.allow-non-fqdn. If it is set to false, right-click and select Toggle. If it is already set to true, do not change it.
- 5. Close the about:config tab and close Firefox.