



# CREDENTIAL INFORMATION ALERT

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**DATE:**  
1/15/2021

**NUMBER:**  
21-01

**SUBJECT: MIGRATING SECURE FILE TRANSFER PROTOCOL (SFTP) SERVICE REMINDER**

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**Summary:**

The Commission on Teacher Credentialing is in the process of migrating the Secure File Transfer Protocol (SFTP) service to a new more secure SFTP site. The Commission currently uses the SFTP site to provide credential information via downloadable file to all County Office of Education on a weekly basis. The new SFTP has more user-friendly interface and it includes a self-service password reset feature for user accounts. More importantly it has enhanced security feature for data transferring and data storage and it resides in the Government cloud environment.

The cut over to the new SFTP site will be on January 29th, 2021 and you will no longer have access to the old SFTP.

For all County Office of Education that are currently utilizing the Commission's weekly download/upload process, if you have not done so, please provide a main contact person's name, email as well as phone number to [jwan@ctc.ca.gov](mailto:jwan@ctc.ca.gov) so we can communicate with you on project updates and more importantly to transition users/accounts to the new environment.

**Contact Information:**

Questions related to this transition should also be emailed to [jwan@ctc.ca.gov](mailto:jwan@ctc.ca.gov).