



CREDENTIAL INFORMATION ALERT

DATE:

December 23, 2020

NUMBER:

20-05

SUBJECT: MIGRATING SECURE FILE TRANSFER PROTOCOL (SFTP) SERVICE

Summary:

The Commission on Teacher Credentialing is in the process of migrating its Secure File Transfer Protocol (SFTP) service to a new, more secure SFTP site. The Commission currently use the SFTP site to provide credential information to all County Offices of Education via downloadable files on a weekly basis. The new SFTP has more user-friendly interface and includes a self-service password reset feature for user accounts. More importantly, the new SFTP has enhanced security features for data transferring and data storage, and it resides in Government cloud environment. The Commission anticipates that the new SFTP will be fully operational by the end of January 2021.

As the Commission makes this transition to the new SFTP site, all County Offices of Education that currently receive credential data via the weekly download/upload process must provide information for a main contact person, including their name, email address, and phone number. This information must be sent to jwan@ctc.ca.gov in order to gain access to the new site and receive communicate updates on project timeline, next steps, and transition users to the new environment.

Contact Information:

Questions related to this transition should also be emailed to jwan@ctc.ca.gov.