



PRESS RELEASE

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CREDENTIAL PROCESSING TIME DROPS

SACRAMENTO – Credential holders can breathe a sigh of relief. Processing time for paper applications is now 12 days below the regulatory limit and continues to drop.

“Our goal is to reach a 50-day processing time for paper applications before the end of the year,” assured the Commission on Teacher Credentialing’s Executive Director, Dale Janssen.

Janssen continued, “This has been a long road. The last time the workload was under 75 working days was December 15, 2004. Reaching our goal would not have been possible without a great staff dedicated to improving the Commission’s level of service for educators, schools, and ultimately, the students. We can now look forward to continuing to lower the processing time and improving our customer service.”

Automation has also helped reduce processing time. Currently, 51% of all credential applications are submitted on-line. Turn-around time for on-line applications is under 10 days.

Electronic submissions include renewals, credential recommendations from institutions of higher education, and recommendations for clear multiple and single subject teaching credentials from school districts and county offices of education sponsoring accredited beginning teacher induction programs.

Janssen anticipates that by mid-summer 2007 an electronic submission process will be available to school districts and county offices of education for substitute permits, short term staff permits and provisional internship permits.

The future holds further innovations, including the implementation of a paperless credentialing system.

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